# eSchoolPad

# APPLE PUSH NOTIFICATION SERVICE (APNS) GENERATION FOR IPAD & MAC

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In order to use iOS devices with eSchoolPad MDM, you must upload an Apple MDM push certificate. To complete this process, you must have an Apple ID. Both the Apple ID and the certificate can be created free of charge. Please follow the steps below to complete the certificate generation:

#### 1. Download Certificate Signing Request (CSR)

- a. Open **browser** and access **eSchoolPad Admin Console**, <u>https://www.eschoolpad.net/admin</u>.
- b. Login username and password.
- c. Go to **Settings > School Info > Create/Update Cert > Download CSR** (right click the link and choose Download linked file).
- d. Rename the file name without ".txt".



#### 2. Upload CSR to Apple

- a. Go to <u>https://identity.apple.com/pushcert/</u> and sign in with your Apple ID.
- b. Click "Create a Certificate" and upload the CSR file you have already downloaded.

pple Push Certificates Portal	Sign out
Create a New Push Certificate	
Upload your Certificate Signing Request signed by your third-party server vendor to create a new push certificate.	
Notes	
Vendor-Signed Certificate Signing Request	
Choose File	SUA
Cancel Upload	

c. Download the certificate which name should be "MDM\_ Arche Solutions Company Limited\_Certificate.pem".



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### 3. Upload push certificate to eSchoolPad

- a. Open **browser** and access **eSchoolPad Admin Console**, <u>https://www.eschoolpad.net/admin</u>.
- b. Login username and password.
- c. Go to Settings > School Info > Create/Update Cert > Download CSR, click "Choose File" and select the certificate you just downloaded.
- d. Click "Update Certificate" to upload the certificate to eSchoolPad.

#### Create Apple Push Notification Certificate

Apple ID	your Apple ID
Push Certificate	Choose File MDM_Archficate.pem
Current APNS Certificate Info	<ul> <li>UID:</li> <li>CN: APSP:</li> <li>Country: HK</li> <li>Valid From: 16/05/2015</li> <li>Valid To: 15/05/2016</li> </ul>
	Update Certificate

e. Go to **Settings > School Info > Certificate Download**, click the link to download the APN certificate.

#### Network/School Info

School Name	
Description	
Alias	
Apple ID	
Certificate Download	https://www.eschoolpad.net/enroll/
	<ul> <li>UID:</li> <li>CN: APSP:</li> <li>Country/Region: HK</li> <li>Valid From: 16/05/2015</li> <li>Valid To: 15/05/2016</li> </ul> Create/Update Certificate



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## 4. Renew Push Certificate

- a. Go to <u>https://identity.apple.com/pushcert/</u> and sign in with your Apple ID.
- b. Click "Renew" and upload the CSR file you have already downloaded in the first step.

Apple Push C	ertificates Por	tal		Sign out	
Certificates	for Third-Party	Servers		Create a Certificate	
Service	Vendor	Expiration Date*	Status	Actions	
Mobile Device Managem	Arche Solutions Compan Limited	y Jun 28, 2016	Active	() Renew Download Revoke	
*Revoking or allowing thi	s certificate to expire will requi	re existing devices to be re-	-enrolled with a n	ew push certificate.	
Apple Push C	ertificates Por	tal		Sign out	
Renew Push Enter your Certificate 5 vendor to renew the fo Service Mobile Device Vendor Arche Solutio Notes	Certificate iigning Request signed by yo Ilowing push certificate. Management ns Company Limited	ur third-party server			

- c. Download the certificate which name should be "MDM\_ Arche Solutions Company Limited\_Certificate.pem".
- d. Follow the 3<sup>rd</sup> step to finish updating the certificate to eSchoolPad.

For support and enquiry, please contact our Support Team.

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