eSchoolPad
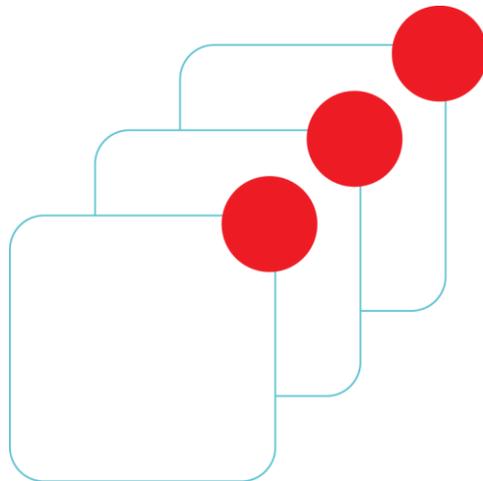
APPLE PUSH NOTIFICATION SERVICE (APNS)
GENERATION FOR IPAD & MAC

RELEASE DATE: 31ST AUG 2015

Prepared by: Avrio Solutions Company Limited

In order to use iOS devices with eSchoolPad MDM, you must upload an Apple MDM push certificate. To complete this process, you must have an Apple ID. Both the Apple ID and the certificate can be created free of charge. Please follow the steps below to complete the certificate generation:
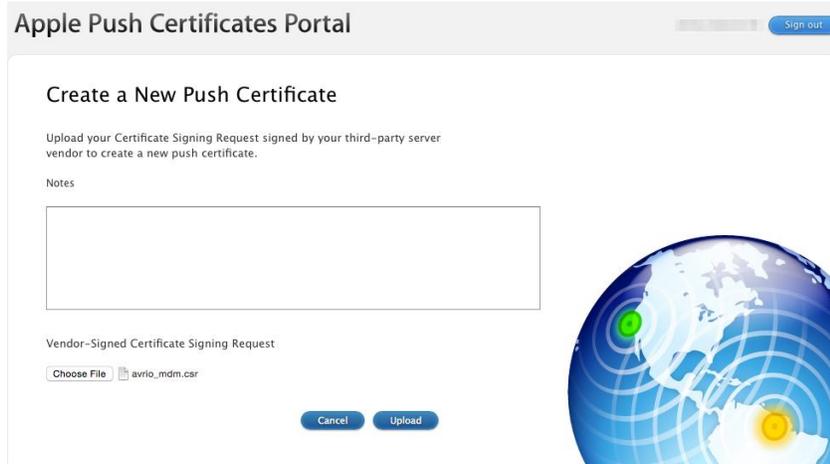
1. Download Certificate Signing Request (CSR)

a. Open **browser** and access **eSchoolPad Admin Console**, https://www.eschoolpad.net/admin .

b. Login **username** and **password.**

c. Go to **Settings > School Info > Create/Update Cert > Download CSR** (right click the link and choose Download linked file).

d. Rename the file name without ".txt".

avrio_mdm.csr

2. Upload CSR to Apple

a. Go to https://identity.apple.com/pushcert/ and sign in with your Apple ID.

b. Click "Create a Certificate" and upload the CSR file you have already downloaded.

c. Download the certificate which name should be "MDM_ Arche Solutions Company Limited_Certificate.pem".

3. Upload push certificate to eSchoolPad

   a. Open **browser** and access **eSchoolPad Admin Console**, https://www.eschoolpad.net/admin .

   b. Login **username** and **password.**

   c. Go to **Settings > School Info > Create/Update Cert > Download CSR**, click "Choose File" and select the certificate you just downloaded.

   d. Click "Update Certificate" to upload the certificate to eSchoolPad.

   e. Go to **Settings > School Info > Certificate Download** , click the link to download the APN certificate.

4. Renew Push Certificate

a. Go to https://identity.apple.com/pushcert/ and sign in with your Apple ID.

b. Click "Renew" and upload the CSR file you have already downloaded in the first step.
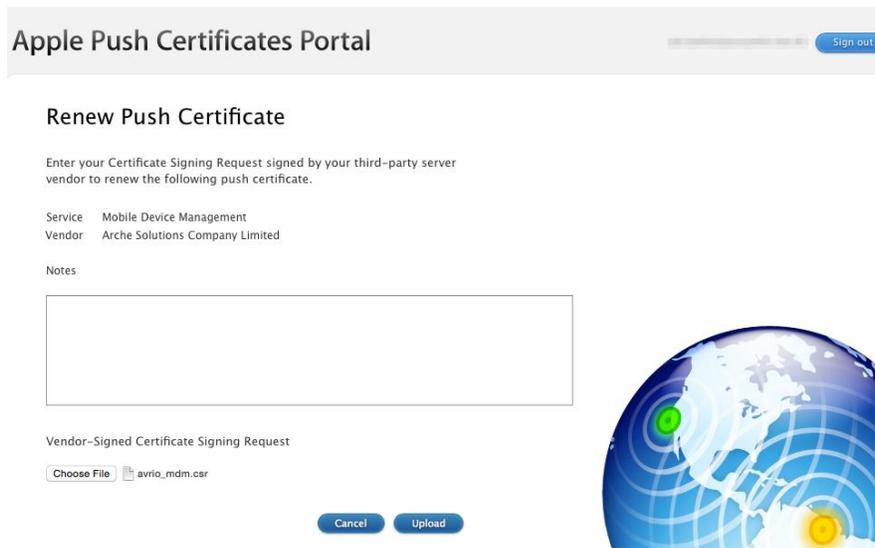
c. Download the certificate which name should be "MDM_ Arche Solutions Company Limited_Certificate.pem".

d. Follow the 3rd step to finish updating the certificate to eSchoolPad.

For support and enquiry, please contact our Support Team.

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