eSchoolPad

BYOD ADMIN SETUP GUIDE

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Overview

eSchoolPad solution supports mobile device management within and outside of school. You can enable BYOD parental control for parents. Parents can manage student devices by using Mommy.Daddy app. The document provides you the procedure for enabling parents to manage student devices with Mommy.Daddy app.

IT Admin initial preparation

1) Go to eSchoolPad Admin Console: https://www.eschoolpad.net/admin

2) Enter username and password
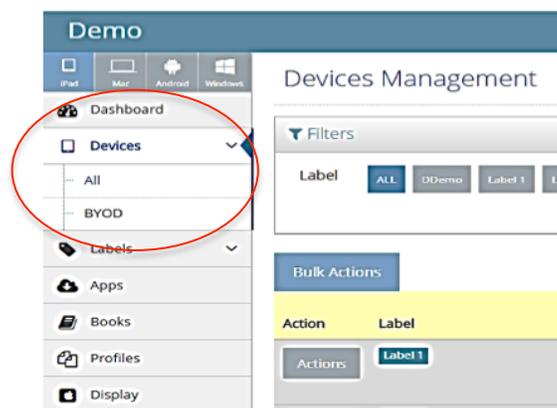
3) Go to **Devices** > **All**

4) Select the target device and use **Actions** > **Set BYOD**
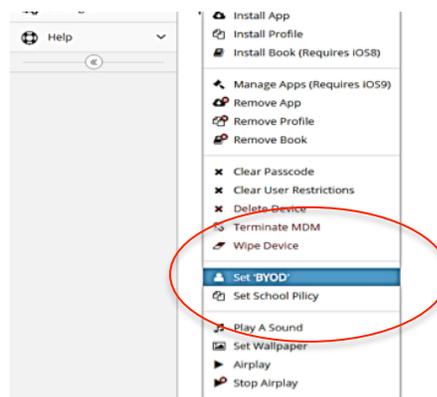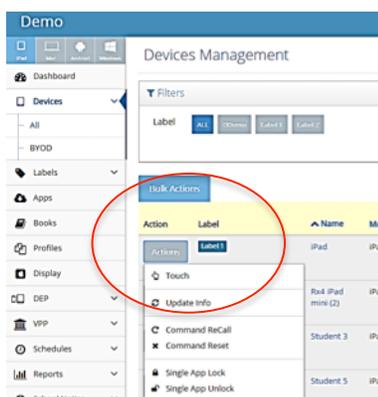
5) After "**Set BYOD**", go to **Devices** > **BYOD**. You should see the target device record under the BYOD list
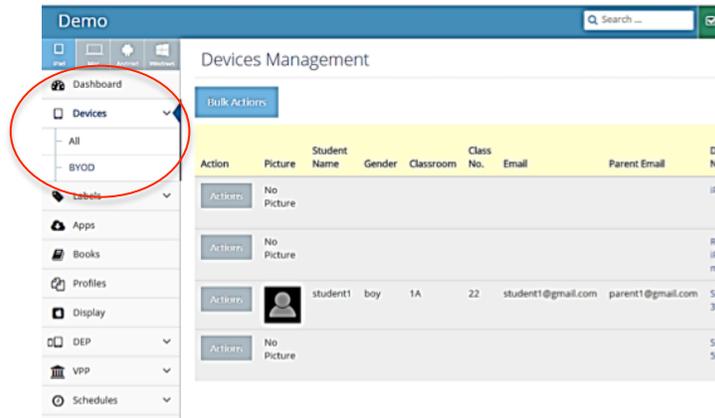
6) Press **Actions** > **Edit**. Input the student information for these devices.
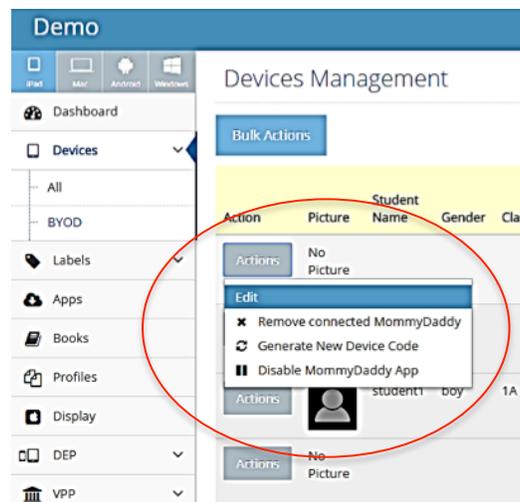
7) After completing input of the student information for all devices, you can use **Bulk Actions** > "**Export to Excel**" to download the BYOD records Excel files.
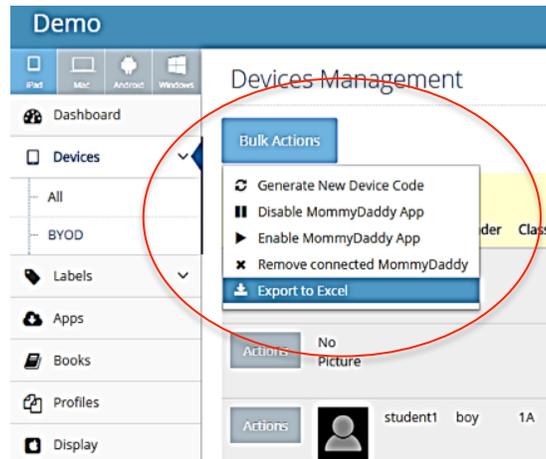
8) You may want to distribute the BYOD information to each individual parent by email or in print. (Please note that the device code is unique registration information for each device. Please keep the information confidential and do not disclose the information to the students or provide any opportunity for the students to read the code)

Parent App Installation and Enrollment

For managing the student device, the parents have to install the app, Mommy.Daddy from Google Play or Apple App Store. Each student device can only be managed by ONE mobile phone. However, any mobile phone can manage more than one student devices.

The Link for installation: http://www.avriohk.com/#mommydaddy

1) Please provide the above link to the parents so that they can install the app by themselves at their mobile phone. The link works for both Android and iOS devices.

2) Start the app the first time and complete the initial setup.

3) Press MDM button at the main menu of Mommy.Daddy. Enter the device registration code and the pairing registration is completed.

Take Over management of the student device

There are some circumstances, the management control may need to be transferred from one mobile phone to another mobile phone. These cases include:

1) The parent upgrades their mobile handset;

2) The parent lost their mobile handset;

3) The parent would like to switch the management role from mother to father, or vice versa;

4) The student device management was taken over by unknown mobile phone. The parent would like to take over the management role from the managing device;

5) Other unexpected circumstances.

Under any of the above circumstances, the parent can always register the student device again in Mommy.Daddy with the provide device registration code. Any new registration will take immediate effect to take over the management role from the previous registered mobile phone. This previous registered mobile phone will lose the manageability of the student devices immediately with an indication at the device icon. The whole process can be managed by the anyone who has the device registration code. The parent can follow the below steps to register the student device again and take over the ownership.

1) Open Mommy.Daddy App

2) Go to **Profile**

3) Press **"+"** sign at the bottom of the page
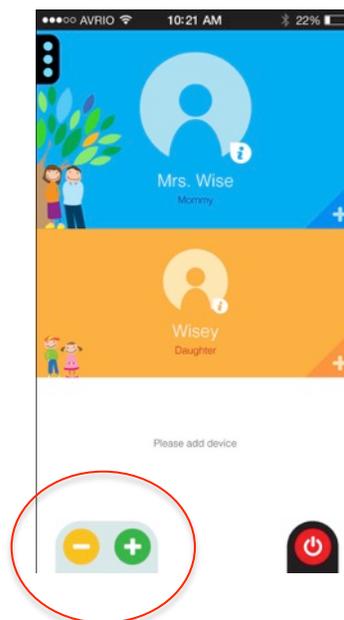
4) Enter the unique **Device Code** and select the **Owner** of the device

5) The registration is completed and the management of device will be taken over by this Mommy.Daddy app.

Remove connected Mommy.Daddy App

In case that there is a need to **DISCONNECT** the student device from the registered Mommy.Daddy app. IT Admin can go to eSchoolPad Admin console to break the connection of the parent mobile phone to the student device.

1) Go to eSchoolPad **Admin Console**, the link: https://www.eschoolpad.net/admin

2) Enter username and password

3) Go to **Device** > **BYOD**
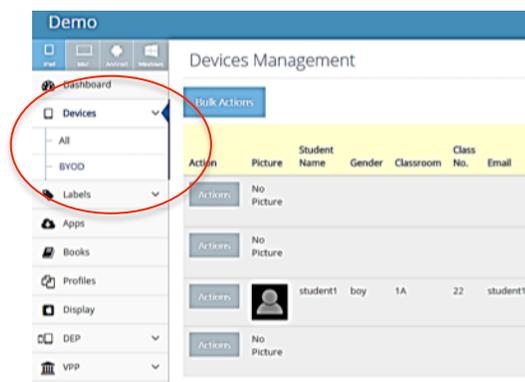
4) Select the target device, press **Actions** > **Remove Connected Mommy.Daddy**
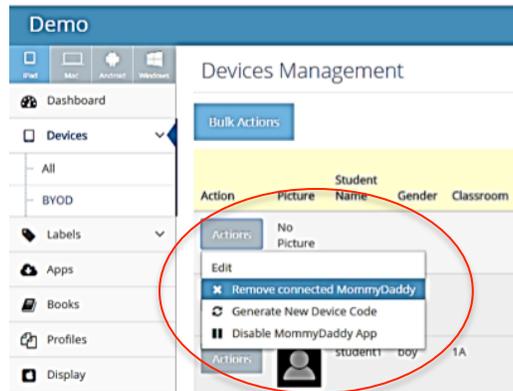
Disable/Enable Mommy.Daddy App

In case that there is a need to STOP the student device from the registered Mommy.Daddy app. IT Admin can go to eSchoolPad Admin console to stop the student devices to be managed by any mobile phone. Once the stop action taken, any existing connected Mommy.Daddy App MDM feature will stop working on this device. No new device can register to manage this student device any more.

1) Go to eSchoolPad admin console, https://www.eschoolpad.net/admin

2) Enter username and password

3) Go to **Device** > **BYOD**
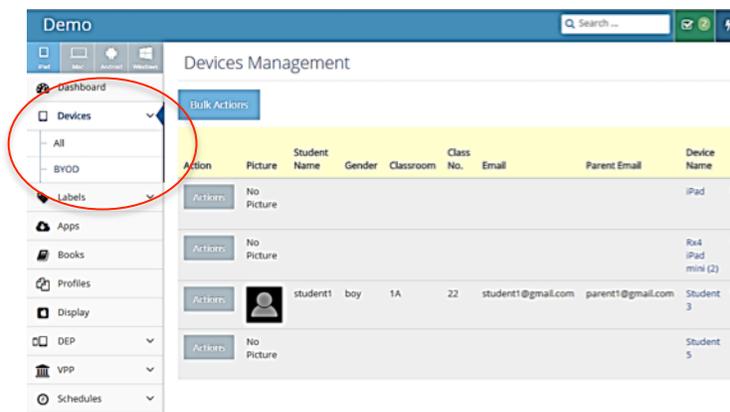
4) Select the target device, press **Actions** > **Disable Mommy.Daddy**
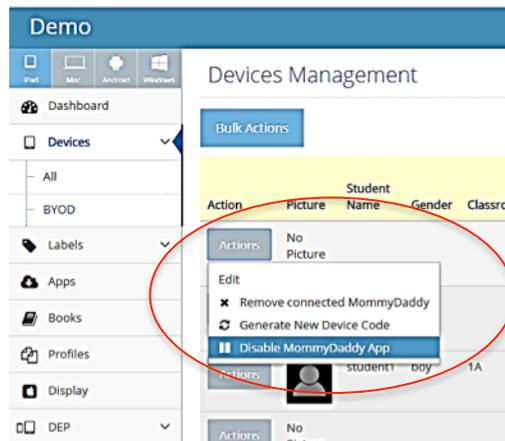
5) You may enable new registration again by using "**Enable the Mommy.Daddy App**" option to this device.
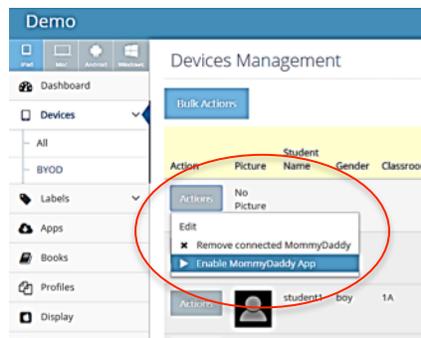
Generate new registration code

The device registration code can always be used to let any mobile phone to take control of the student device. In case the device registration code is leaked unexpectedly. It is possible for the IT admin to generate a new registration code to the parent so that disable anyone with the old code to take control of the student device.

1) Go to eSchoolPad admin console, https://www.eschoolpad.net/admin

2) Enter username and password

3) Go to **Device** > **BYOD**
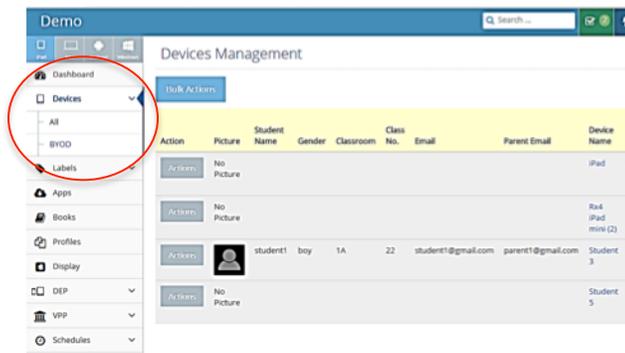
4) Select the target device, press **Actions** > **Generate New Device Code**
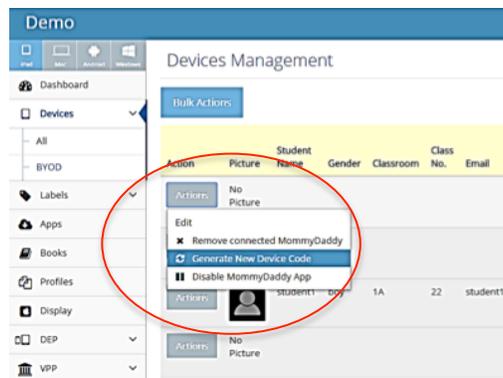
5) Check your new registration Code, **Device** > **BYOD**

Device Name	Supervised	Locked	Battery	Space	Apps	Status	Last Active	Mommy	Daddy Connected	Device registration Code
iPad	✖	🔒	62%	89 %	4	device sleep	> 12 weeks ago	✖		e84900385421
Rx4 iPad mini (2)	✔	🔒	100%	4 %	148	completed	> 3 days ago	✔		e775001f2015
Student 3	✖	🔒	51%	3 %	30	completed	1 day ago	✖		e682011a2015
Student 5	✔	🔒	18%	91 %	3	device sleep	> 11 weeks ago	✖		e115003c2015

Total: 4 device(s)

You can find the device registration code, the last column of the record changed. You can provide this new code to the parent for registration again.

For support and enquiry, please contact our Support Team.

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