eSchoolPad

Apple Device Enrollment Program (DEP) Implementation for IPAD & MAC

RELEASE DATE: 28TH SEP 2015



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eSchoolPad solution is now compatible with Apple DEP for both iPad and Mac. Please follow the steps below to complete the implementation.

1. DEP account set up

- a. Check Apple's latest Device Enrollment Program Guide. https://deploy.apple.com/enroll/files/dep_help.pdf.
- b. Enroll the school account for Apple's Device Enrollment program at http://deploy.apple.com.

Welcome

Enroll your	Enroll your organization in one of the following:									
	Device Enrollment Program Streamline the on boarding of institutionally owned devices. Enroll devices in MDM during activation and skip basic setup steps to get users up and running quickly.	Enroll								
\bigcirc	Volume Purchase Program Easily find, buy, and distribute content to users. Users enroll without sharing their Apple ID, then apps are assigned to them using an MDM solution.	Enroll								

c. Complete the sign up form, please check the appendix for the Apple Authorized Reseller* ID.

1 Your Details 2 Verification Contact	3 Institution Details	4 Review
Your Details		
The contact info you enter will be used business or educational institution.	to create an Apple ID for	you to use for your
First Name	Last Name	
Johnny Work E-mail 🕐	Appleseed Work Phone	
Johnny Work E-mail ⑦ johnnymappleseed@institution.org	Appleseed Work Phone 555-123-4567	
Johnny Work E-mail ② johnnymappleseed@institution.org Organization Type	Appleseed Work Phone 555-123-4567 Job Title	

d. Wait for Apple to review the account.



2. Apple Deploy Portal

a. Contact your Apple Authorized Reseller*, provide them your DEP Customer ID (six digitals) and the iPad & Mac serial numbers, they will submit information about your purchases to Apple. If you don't know your DEP Customer ID, you can find it at Organization Details after you login to http://deploy.apple.com/.

DEP Customer ID ⑦	Devices Purchased From	Status
nstitution Name	BINO MARIAN TOMO.S	Active
sprint metalow have print	Add Reseller / Supplier	
Address	Note: It can take up to 24 hours for new devices to reach your account.	
the fig for print the sector concerns		

- b. Setup DEP for eSchoolPad.
 - 1. Login to http://deploy.apple.com/.
 - 2. Select "Manage Servers", then click "Add MDM Server".

🗯 Deployment Programs	Q Search for Serial Number	Chan Mari Simon Lun - 🕐
Admins		
Device Enrollment Program	Manage Servers	Add MDM Server
Manage Servers	5	
[IIII] Manage Devices		
View Assignment History		
A Volume Purchase Program		
Terms and Conditions		
	No MDM Servers	



3. Download eSchoolPad public key from eSchoolPad.
<u>https://www.eschoolpad.net/cert/eSchoolPad_DEP_cert.pem</u>
4. Upload the eSchoolPad public key to Apple.

Add "eSchoolPad MDM"
2. Upload Your Public Key.
Choose File
The public key certificate is used to encrypt the Authentication Token file for secure transfer to your MDM Server.
Previous Cancel Next

5. Download the server token to your computer for later upload to eSchoolPad admin console.

Add "eSchoolPad MDM"	
3. Download and Install your Server Token.	
Your Server Token	
Contact your MDM vendor for installation instructions.	
Previous	Done



6. Assign the devices (iPad and Mac) you want to manage for MDM server by enter the device's serial number/order number/CSV file.

Manage Devices

1. Choose Devices By:		
 Serial Number 	Order Number	Upload CSV File
ABCD1234567, EFGHi8901234		
2. Choose Action:		
	~	

3. eSchoolPad Admin Console

- a. Open **browser** and access **eSchoolPad Admin Console**, <u>https://www.eschoolpad.net/admin</u>.
- b. Login username and password.
- c. Select iPad or Mac platform, click menu "**DEP Setup**", and then upload the server toden (*_smime.p7m) to eSchoolPad admin console.

 Setup DEP Account

 No Apple Device Enrollment Program account setup yet

 • Check Apple's latest Device Enrollment Program Guide .

 • Sign up account for Apple's Device Enrollment program at deploy.apple.com.

 • Download eSchoolPad public key: eSchoolPad_DEP_cert.pem after your DEP account is ready.

 • Upload your public key to Apple and download your server token: Apple Deployment Programs

 • Upload the server token (*_smime.p7m) below.

 Server Token
 Choose File No file chosen (.p7m file)

 • Create DEP Account
 • Reset



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d. Configure your DEP options then click "Save DEP settings".

DEP Settings	
OTA Supersived	
MDM Cert. is removable	
MDM Cert. is mandatory	
Skip Steps	Passcode - Hides and disables the passcode pane
	Registration - Disables registration screen in OS X
	Location - Disables Location Services
	Restore - Disables restoring from backup
	AppleID - Disables signing in to Apple ID and iCloud
	▼ TOS - Skips Terms and Conditions
	Biometric - Skips Touch ID setup
	Payment - Skips Apple Pay setup
	Zoom - Skips zoom setup
	Siri - Disables Siri
	Diagnostics - Disables automatically sending diagnostic information
Support phone number	Printer-1
	✓ Save DEP Settings [™] Seset

- e. Click menu "DEP Devices", then select Update DEP.
- f. Apply DEP setting by clicking "**Bulk Actions**" for multiple devices or clicking "**Actions**" for single device.

DEP Devices												
Bulk Actions Update DEP												
Check All / Uncheck All	Action	Device Name	Serial Number	Description	Model	Color	Profile Status	Profile UUID	Assigned By	Assigned Date	Device Info	
	Actions			IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty		and the second second	2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name	100000-0000	IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	
	Actions	set device name	-	IPAD AIR WI-FI 16GB SPACE GRAY- ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	empty			2015-07- 28 07:09:44	Awaiting to configure	



APPLE DEVICE ENROLLMENT PROGRAM (DEP) IMPLEMENTATION FOR IPAD AND MAC

DEP Devices

Bulk Actions	Update	DEP									
Check All / Uncheck All	Action	Device Name	Serial Number	Description	Model	Color	Profile Status	Profile UUID	Assigned By	Assigned Date	Device Info
	Actions			IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned]	2015-07- 28 07:09:44	Awaiting to configure
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure
	Actions			IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure
	Actions	set device name		IPAD AIR WI-FI 16GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	assigned			2015-07- 28 07:09:44	Awaiting to configure

DEP Devices

Bulk Actions	Update Di	ΕP									
Check All / Uncheck All	Action	Device Name	Serial Number	Description	Model	Color	Profile Status↓	Profile UUID	Assigned By	Assigned Date	Device Info
	Actions	set device name		IPAD MINI 2 WI-FI 32GB SPACE GRAY-ITP	iPad Mini Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
	Actions	set device name		IPAD MINI 2 WI-FI 32GB SPACE GRAY-ITP	iPad Mini Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
0	Actions	set device name		IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
	Actions	set device name		IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
	Actions	set device name		IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
	Actions	set device name		IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	
	Actions	set device name		IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad
	Actions	set device name	-	IPAD AIR WI-FI 32GB SPACE GRAY-ITP	iPad Air Wi-Fi With Retina Display	SPACE GRAY	pushed			2015-08- 20 09:46:07	iPad

* After clicking "Assign DEP Setting" and refresh the page, the "Profile Status" will change from "empty" to "assigned", the "profile UUID" will show up. Once the profile is pushed to the device, the "Profile Status" for the selected users changes to "pushed" and "Device Info" will change from "Awaiting to configure" to the device name.

Profile Status:

empty – no profile assigned yet assigned – device has been assigned DEP profile but not yet configurated pushed – device has been DEP configurated



At last, your devices will be automatically enrolled in eSchoolPad MDM and Wireless Supervision. (The devices may require to factory reset and the devices have to be Wi-Fi connected).

For iPad:

Pad		87% 🗰)	Pad		879	16 🗰)	Pad Back			90% (11)
0			0	English			3	Select Your	Country or	
			Français		Reg			gion		
				Français (Canada)				Hong Kong SAR China		
	Hello			Deutsch			United States			
				简体中文						
				繁體中文			MORE COUNTRIES AND REGIONS			
			繁體中文(香港)			Afghanistan				
				日本語			Åland Islands			
				Nederlands			Albania			
				Italiano			Algeria			
				Español				American Samoa		
				Español (México)				Andorra		
	ight angle slide to set up			한국어			Angola			
				Português (Brasil)				Anguilla		
				Português (Portugal)				Antigua and Barbuda		
Pad K Back		10% m -	Pad ♥ 〈 Back	8.01 pm	879	5 -	Pad 🌩 🗙 Back	Amentina 938 Config	pm S	son mo
4	Choose a Wi-Fi Network		6				6			
	Choose another network						-	Conten Lating Station (ed.	will automatically configure your	iPad.
	Connect to iTunes									
	and up your man samp manual in your more fillinging in for invaluation.									
				It may take a few minutes to activate your iPad.						

Check profile: Settings > General > Device Management





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For Mac:



Check profile: System Preferences > Profiles

	Profiles			Profiles	Q Search
<i></i>	Allow Device Enrollment?		User Profiles	eSchoolPad MDM	(EXP:) Veri
No profiles installed	Cancel Allow		Rescue WiFi 1 setting Device Profiles CeSchoolPad MDM (E	Description Signed eschoolpad. Installed	net
			2 settings	Settings Certificate Mobile Device	NDM Vendor: Arche Solutions Co ce Management
				DETAILS	
				Certificate	
				Description Avrio Solutio Certificate MDM Vendo Expires 1	ons Company Limited r: Arche Solutions Company L
+ -		?	+ -		?



- 4. Appendix
 - Apple DEP Website https://www.apple.com/hk/education/it/dep/
 - Apple DEP Portal <u>http://deploy.apple.com</u>
 - Device Enrollment Program Frequently Asked Questions (FAQ)
 <u>https://support.apple.com/en-us/HT204142</u>

5. Remark

* Recommended Apple Authorized Reseller Table

Reseller Name	Reseller ID	Website
HKT Education Limited	15FCCEC0	http://www.hkteducation.com/
Senco Masslink Technology Ltd	7004CE0	http://www.sencohk.com

For support and enquiry, please contact our Support Team.

Mobile: +852 55466824 Email: info@eschoolpad.com